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"Schools and craft centers fire their kilns almost every day. Though often abused and neglected by students and teachers, Paragon kilns do very well in the teaching environment. Paragon kilns just go on working forever."

Jeff Zamek Ceramic Consultant Author: Safety in the Ceramic Studio What Every Potter Should

# TOP TEN REASONS TO BUY A PARAGON KILN

### 1 We have exactly what you need

With over 4,000 kilns in 20 product lines, Paragon has the largest kiln selection in the industry to support your firing requirements. We offer everything from small table top kilns that operate on a standard 120 volt household outlet to large production kilns. Our kilns are competitively priced and offer you the best value in cost per cubic foot of interior space.

### 2 Safety

Paragon's highest priority is to design kilns that are safe for you to enjoy. 100% of our models are designed to comply with the National Electric Code and the industry standards for electric kilns. Periodic review by Nationally Recognized Testing Laboratories under the OSHA jurisdiction assure our compliance.

### 3 Easy to use

Every one of our kilns is ergonomically designed with you in mind so you get a continually reliable kiln that is easy to use. We offer many ceramic, pottery, and glass front loading kilns that make loading easy. All of our large top-loading kilns come standard with our patented LiteLid system. You can lift the lid with two fingers. All of our digital kilns use controllers from Orton Ceramics because of the easy to read display and ease of programming.

### 4 Local distributor network for sales and support

We have over 200 knowledgeable distributors throughout the United States and in 17 countries. They can assist you in selecting a kiln, answer your questions on firing, and provide on-going support. Many distributors stock common replacement parts and kiln accessories. Please visit www.paragonweb.com to find a distributor near you.

#### **5 Reliable**

We manufacture kilns that produce consistent, repeatable firings to eliminate wasted materials and time. Every element is designed with the heaviest gauge wire available for long element life. Further, the elements in every model are tuned to produce even heat distribution. We have found the digital controllers from Orton to be the most reliable in the industry. We warrant the Orton Sentry 2.0 controller for 2 ½ years. Every kiln must pass a 15-step quality control inspection before it is shipped to you.

### 6 Easy maintenance

You can change elements in minutes with our crimpless element connectors; recessed grooves hold the elements of most models without pins. The digital controller can be removed in minutes for upgrade or repair. We include a wiring diagram and instruction manual with each model. At our website, you can sign up for free e-mail pointers on kiln firing and maintenance.

# 7 Customized options and upgrades

Many models can be customized to your needs with S-Type thermocouples, ITC coatings, zone control, APM elements, or stands with casters. If you do not find a kiln that meets your needs in our extensive selection, we can build a custom kiln that suits your exact needs.

### 8 Toll-free setup and on-going support

A live person answers the phone during business hours—not a recording. Our five well-trained customer service representatives will answer your questions on setting up a kiln room, electrical requirements and any other questions you may have about setting up your kiln at 800-876-4328. After the sale our customer service representatives are also available to answer your firing and maintenance questions. Three times a year we hold intensive 1 1/2-day In-Plant Kiln Maintenance Seminars at our Mesquite, Texas manufacuring plant. We invite our customers to attend a seminar and learn kiln maintenance and operation from our director of engineering and the Paragon staff. Replacement parts are readily available and usually ship the next business day.

# 9 Safe shipping

We are the only major kiln manufacturer that packages the kilns for truck shipment in individual European community compliant wood crates. Every kiln shipped by UPS is packaged with UPS-approved boxes padded with spray packaging foam.

#### 10 Made in America

Our kilns are proudly made in America by skilled craftsmen. Many of our employees have been with us for over 20 years.